



NEWS RELEASE

DATE: December 11, 2020

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Some Draw Tickets Encounter Webcode Printing Issue

TOPEKA, KAN. – Due to a configuration error, some Kansas Lottery draw game tickets printed on December 11, 2020, between 4:00 a.m. and 10:00 a.m., do not have the PlayOn webcodes included. The webcodes allow PlayOn members to scan draw tickets to earn PlayOn points.

Players are able to receive PlayOn points for these tickets by submitting a photo copy or picture of the front of their ticket(s) via email to playon.support@kslottery.net. Players should include the email address associated with their PlayOn account.

The Kansas Lottery apologizes for any inconvenience and will manually award double points for the affected tickets as soon as it can.